

It's been a busy but successful year for Quadron Staff working to make big improvements in South Bristol. There has been a great focus on community initiatives, getting the public involved in many of the new projects to improve the local areas as well as individual safety and well-being.

John Walters, Contract Manager, and Dave Lukaszewski, Supervisor and all their team have really concentrated on getting the community involved and some of these achievements can be seen throughout the newsletter.

## Park Keepers' Health Walks



Around 100 local residents put their best feet forward in Redcatch Park on 5 March 2011 to celebrate the launch of a new programme of Walking for Health in South Bristol parks.

The event took place along the park's new half-mile measured route and was led by Quadron Park Keeper Fliss Barton, assisted by fellow Park Keepers Tony Gingell, Ray Curtis and Mike Abnett, who will be leading further walks in the South Bristol Parks.

The park keepers will be providing information about the parks and their work as they go, including an insight into biodiversity and how our working methods aim to minimise any detrimental impact on the environment.



John Walters, Contract Manager says "The Park Keepers will encourage groups of people to meet up and undertake the walks together. The walks will be of various lengths and difficulties to meet all capabilities.

Walking for Health programmes will also be starting in Victoria Park on Tuesday, 29 March and in Greville Smyth Park on Wednesday, 30 March.

## Tree planting

On Sunday, 28 November, Bristol Trees alongside Bristol City Council arranged a tree planting event in Redcatch Park.

It was an exceptionally cold day and the ground was frozen, however, 30 trees were planted within the park with Quadron staff and members of the public attending to help.



Students from City of Bristol College mulching new trees.



## In-house training up and running...

Quadron's Supervisor for South Bristol, Dave Lukaszewski, has successfully trained some of his first employees. As you will have read in the previous issue, Dave underwent eleven days of rigorous training and has now been able to put it to good use.

As a result Dave has trained seven employees at Greville Smythe Park on Ride on Mowers – Rotary and Cylinder, all of whom passed successfully.

When asked to complete Lantra Awards training feedback sheets each trainee gave full marks for every area of the

training, highlighting the true quality of training Dave is providing. They were also willing to offer additional comments...

*"Very happy with the training and info that was given, Overall 10/10."*

*"We were all taught to the best standards. Brill."*

The focus on training will continue throughout 2011 and further courses have already been scheduled to keep up the good work.



## Redcatch Park Annual Fun Day 2010

Friends of Redcatch Park held their third annual fun day in July 2010. All the local community supported this successful event with lots of activities for children and adults such as a BBQ, bouncy castles, air tunnels, bric-a-brac, story teller, puppet show and music.

This event was free entry and any money raised was used to improve the park. Our

Park Keeper, Felicia Barton supported the event and helped set up the stalls and keep the park clean and tidy during the event.

"This was a really good event and was well supported even though the world cup final was on the same day. It was good fun for all the family and I am looking forward to next year's" said Felicia.

**Do you know that we are continuing to develop our website?  
Check it out at [www.quadronenvironment.co.uk](http://www.quadronenvironment.co.uk)**

## Herbaceous islands at the Malago

We have improved the sustainability of the herbaceous islands at the Malago to help encourage wildlife and add colour to the area.



## Continuous Development of our Apprentices

Both employees are continuing to make good progress with Quadron as well as on their college course. They have also attended in-house Lantra Awards training passing successfully. See below for their individual achievements...



John Wills

**John Wills** – has recently been helping out at Quadron's Head Office with the clear-up for their office relocation, and during the summer he was working for Bristol City Council who gave great feedback on his performance.

**Dexter Barnett** – has completed and successfully passed his training course on PA1/PA6 chemical application.



Dexter Barnett

See our next edition of **groundbreakers**  
for more details of the apprentices' progress

## Photos of work in progress...



Sustainable herbaceous planting which has replaced rose beds and annual bedding around the city.



## Customers come first...

As part of our standard customer care policy we like to give our customers the opportunity to let us know what they think of our service delivery standards.

This feedback is used to amend the future service so we can make sure that we meet your needs. If you have an enquiry or comment, please contact us using the contact details below or by filling out and returning the enquiry form, alternatively feedback can be given via the website, [www.quadronenvironment.co.uk](http://www.quadronenvironment.co.uk)

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### Service delivery comment / enquiry request

#### DETAILS OF ENQUIRY

Location: \_\_\_\_\_

Date / Time (if applicable): \_\_\_\_\_

Specific details of comment / enquiry: \_\_\_\_\_

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Reply required YES / NO (please delete as applicable)

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Email address: \_\_\_\_\_

**THANK YOU FOR YOUR COMMENT / ENQUIRY**