

## Double Gold for Southwark in London in Bloom

We are proud to announce that Southwark has won its first ever Gold in the London in Bloom competition for 2010 – and not only one but two: Gold for the Borough as a whole and Gold for Dulwich Park in the Large Park Category!

Cllr Barrie Hargrove, cabinet member for environment, transport and recycling, said: "I'd like to thank everyone in Southwark who rolled up their sleeves and got digging, planting, and beautifying the borough. It's wonderful to have been awarded our first ever golds for the borough and for Dulwich

Park, and I hope we can build on this success next year."

Ric Glenn, our head gardener at Dulwich Park, said: "It's brilliant the park has won this gold award, but it couldn't have happened without the great work and enthusiasm of the community, especially the passionate Friends of Dulwich Park group. I work with a knowledgeable and highly trained team here at Dulwich and it's great that the judges appreciated the work that we, and the local community, had put in."



Ric Glenn, Head Gardener at  
Dulwich Park,

Well done to all staff involved in bringing about this magnificent achievement!

### Green Flag success too

A new Green Flag was awarded to Brimington Park to go alongside the retention of our seven existing Green Flag accredited parks: Southwark Park, Dulwich Park, Peckham Rye Park, Sunray Gardens, Bermondsey Spa Gardens, Paterson Park and Russia Dock Woodland.

Once again a big thank you to all Staff, Clients and Friends Of Groups for all of their hard work and commitment to ensure further success for the Borough.

The awards recognise the quality work and ownership of our staff who often go above and beyond their horticultural roles.



Brimington Park makes eight.

### ...and a BALI National Award for Dulwich Park



"Better than Kensington Gardens" commented the judge.

A further award achieved this year was a National BALI award for Dulwich Park in the free public access category. The BALI awards represent excellence in the grounds maintenance industry and we were honoured to achieve this recognition.

The BALI judges commented that "big expectations rest on green flag winning Dulwich Park and the Quadron team has more than met them at the site".

Have you seen all the positive feedback about Quadron's performance in Southwark?  
Have a look at the Compliments page on our website! For this and all Quadron's latest news and information visit [www.quadronenvironment.co.uk](http://www.quadronenvironment.co.uk)

# Welcome!

We would like to welcome **Graham Cramp** who has recently joined us in the newly created position of **Burgess Park Head Gardener** alongside **Dominic Andrews** who joins us as the horticultural apprentice working with Graham in the park.

These positions are integral additions to the Burgess Park team as the development works to the park will be starting soon following the £4million of funding that has been given to the park through Southwark Council and



Graham and Dominic.

the Mayor of London. Both Graham and Dominic will play significant roles in shaping the future maintenance of the park along with the existing team as we head into an exciting time for the park.

## Team of the Month

Well done to all of the teams that have achieved the **Team of the Month** award. This award is jointly funded and nominated between QSL and London Borough of Southwark and is awarded to any team or individual that has successfully achieved a set criteria of tasks throughout that month.

## Quadron and the London Borough of Southwark in Tandem

Over recent months **Keith Whitmore, Burgess Area Supervisor, and Nina Chantry, Standards officer for LBS, have been undertaking the joint inspections by bicycle.**

This has enabled both Nina and Keith to travel around their sites much quicker by beating the London traffic as well as reducing our carbon footprint.

...and on this subject, why not take advantage of the Company's Cycle to Work Scheme? Check out the details at <http://www.cyclescheme.co.uk/employee.intro.htm> – our employer code is e1176a.

## Training update

As part of our ongoing commitment to training and development congratulations go to all staff that have successfully completed the recent **Level 2 qualification in work based horticulture as well as three of our staff who have completed Level 3.**

Training continues with all Team Leaders recently commencing NVQ 2 in Team Leading as well as the many other in house courses being carried out by our Lantra Trainers and CIEH courses undertaken by Steve Plumley (QSL Health and Safety Manager). The Spring edition of Groundbreakers will contain pictures of all staff receiving their awards.

## New FIDOs!

Further investment has been made with the delivery of two brand new **FIDO machines**. The machines travel throughout the borough 7 days per week removing dog waste from the borough's parks and open spaces enabling all park users and visitors to enjoy a clean and pleasant experience!



FIDO on patrol.

## Customers come first...

As part of our standard customer care policy we like to give our customers the opportunity to let us know what they think of our service delivery standards.

This feedback is used to amend the future service so we can make sure that we meet your needs. If you have an enquiry or comment, please contact us using the contact details below or by filling out and returning the enquiry form, alternatively feedback can be given via our website [www.quadronenvironment.co.uk](http://www.quadronenvironment.co.uk)

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### Service delivery comment / enquiry request

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Specific details of comment / enquiry: \_\_\_\_\_

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Reply required YES / NO (please delete as applicable)

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THANK YOU FOR YOUR COMMENT / ENQUIRY