

groundbreakers

Raising the standard

QUADRON

Working in partnership with



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

QUADRON
ENVIRONMENT

Providing horticultural services for the upkeep of The Royal Borough of
Kensington & Chelsea's parks, gardens and open spaces

Winter 2010

Welcome to groundbreakers, Quadron's newsletter to keep all interested parties informed of developments within the Royal Borough of Kensington & Chelsea's grounds maintenance service.

Green Flag gains

Quadron celebrated gaining green flag status for five parks across the borough on 28 July.

The mayor arrived with councillors and RBKC staff to join us in celebrating the hard work that staff have put in. Next year RBKC and Quadron hope to increase the number by entering Avondale, Wormwood Scrubs and Westfield so we look forward to even more success in the future!

Cremorne Gardens and Gunnersbury Cemetery achieved Green Flag status for the first time, whilst Holland Park, St Lukes and KMP all retained their previous awards.



Mayor Celebrates with Quadron as we gain five Green Flag Parks across the Borough

London in Bloom award success

Congratulations to all staff! RBKC and Quadron had an outstanding night at the award ceremonies for London in Bloom, receiving a total of six awards:

- **City award** – Gold and Best in Category, which means entry to Britain in Bloom next year!
- **Holland Park** – Gold for individual park category
- **Little Wormwood Scrubs** – Silver Gilt
- **Cremorne Gardens** – Silver Gilt
- **Westfield Park** – Silver Gilt
- **St Luke's Gardens** – Silver Gilt

The event took place at the Guild Hall on 3 September, attended by all participating London Boroughs. Quadron's contracts with Hammersmith & Fulham, Southwark and Kingston were also successful.



Quadron MD, Clive Ivil, with RBKC In-Bloom Co-ordinator, Monica Castelino

Staff news

A new Head Gardener, Ian Fleming, started in Holland Park and is settling in well, spending a considerable amount of time working hands on with the team.

Ruth Van Gough, Interior Plants person and Apprentice co-ordinator is attending a Quadron-funded course to gain a Diploma in teaching in

the Lifelong Learning Sector. This will help deliver a high standard of teaching to our apprentices.

Quadron has welcomed six new apprentices to the Holland park team, three of whom have transferred from the Future Jobs Fund Scheme. We welcome them to our new team and note their achievements, including recent pesticide PA1 /PA6 licences which will prove invaluable to the contract.



Holland Park Head Gardener, Ian Fleming and Interior Plants attendant/apprentice coordinator Ruth van Gough.

Prime Minister visits Kensington Memorial Park

The Prime Minister David Cameron has been seen using the KMP playground in early October with his family.

David spent a few hours there whilst allowing his children to play alongside other local children. He attempted to remain inconspicuous but was spotted by our staff and reporters!

Mo team!



John Bayliss and his crew down at Gunnersbury Cemetery all grew moustaches in November, but before you think they've all gone back to 70s look – no, this is for charity. Proceeds will be going to Cancer Care at Charing Cross. Your donations can still be received, and it would show great support for Cancer Care, not to mention the Mo team at Gunnersbury. Please contact Holland Park for details.

For all Quadron's latest news and information visit www.quadronenvironment.co.uk

Focus on training...

Lantra Trainer Steve Redman trains 11 staff

Steve Redman, our in-house Lantra Trainer, has successfully trained 11 Quadron staff members on how to use Ride On Rotary Mowers.

Quadron's gardeners have learnt about the legal requirements for users of the Ride On, risk assessments, site assessments, pre-start checks, cutting techniques and the mechanical requirements which will help ensure that the machine runs smoothly for many years to come.



Reintroduction of Scything in Kensington

Old fashioned scything at Little Wormwood Scrubs has been introduced to cut down the grasses. The equipment consists of a sharp curved blade and a handle which is held with two hands that provides a cutting motion level with the ground. Quadron hopes to reap the benefits through scything by reducing our carbon footprint and by being more environmentally friendly.



Mike from LWS said it proved to be "a good work out" for him.

The Pest Busters

Excellent news for our contract and the knees of many a weary gardener: Quadron now has seven staff who have passed the pesticide course PA1/PA6 exams. We congratulate all staff that took the test and look forward to a weed free future for hard surfaces and paving. This will help reduce the man hours weeding cobbles and between paving slabs for the future.



Pictured left to right: Gabor Kiss, Jaryd Gray, Nick Mawbey, Wieslaw Rubinkiewicz and Mike Richards, who all gained their PA1/PA6 along with Leone Castro and Ruth van Gogh.

Customers come first...

As part of our standard customer care policy we like to give our customers the opportunity to let us know what they think of our service delivery standards.

This feedback is used to amend the future service so we can make sure that we meet your needs. If you have an enquiry or comment, please contact us using the contact details below or by filling out and returning the enquiry form, alternatively feedback can be given via the website, www.quadronenvironment.co.uk

CONTACT DETAILS

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Service delivery comment / enquiry request

DETAILS OF ENQUIRY

Location: _____
 Date / Time (if applicable): _____
 Specific details of comment / enquiry: _____

 Reply required YES / NO (please delete as applicable)

CONTACT DETAILS FOR REPLY

Name: _____
 Address: _____

 Daytime Tel No.: _____
 Email address: _____

THANK YOU FOR YOUR COMMENT / ENQUIRY