

groundbreakers

Raising the standard

QUADRON

Working in Partnership with



QUADRON ENVIRONMENT

Providing horticultural services for the upkeep of The Royal Borough of Kingston upon Thames's parks, gardens and open spaces

Issue 5:
Winter 2009

Silver Award for Kingston in London in Bloom

Summer 2009 saw Kingston achieve another Silver Award in London in Bloom – for the third consecutive year! Whilst it is a great achievement to maintain such high standards, the 'gold' is still our ultimate goal and that's certainly what RBK and Quadron will be aiming for in 2010!

The judges commended the borough on the planting towers in the Ancient Market Place for their innovative and colourful floral displays and particularly Kingston's many green spaces being well maintained with clear interpretation and information signs, litter bins and adequate dog litter bins.

They went on to praise the 'Kingston in Bloom' campaign which particularly encourages the local people to enter their gardens into the competition helping to improve the aesthetics of the borough.



School Lane display: Quadron's Horticultural Development Manager, Andy Kauffman championed the School Lane estate to enter the competition, giving support and advice with outstanding results.

And Kingston wins the Horticulture Week's Landscape & Amenity Partnering Award!

Recognition was given to the culture of partnership working that has developed throughout this contract between client officers, local community and resident groups, other interested parties and Quadron with this prestigious award.

HorticultureWeek
Landscape & Amenity
Awards 2009

Winner



RBK's Green Spaces Officer Rob Waite holds the trophy, flanked by Horticultural Development Manager Andy Kauffman (left) & Contract Manager Mark Garthwaite (right).



Accolades for Dawn & Digger!

Manor Park staff Dawn & Digger received praise for their meticulous standards of care.

"People visiting the hall don't realise that their ceaseless work is what makes the place what it is" commented the site manager, "the area is always excellently kept. Another thing which people congratulate the hall on is that there's never any litter around. It's

that sort of attention to detail which shows and it does make a huge difference".

And the cricket pitches came in for praise too, "I don't know who from your group prepares them, but they are clearly doing a good job".

So well done to all the team at Manor Park!

For all Quadron's latest news and information visit www.quadronenvironment.co.uk

Recreation Development Manager

Over 40 applicants were received for the position of Recreation Development Manager: interviews took place in April of this year and Simon Lenkiewicz was appointed.

The aim of this role is to increase and develop Recreation within the green and open spaces of the Royal Borough of Kingston

upon Thames through a variety of recognised initiatives and perhaps some that we don't recognise or haven't seen before.

Simon started in early June. He's from a Sports and Leisure background and in his own words is keen to help increase participation levels in sport and recreational activities within the borough while raising the

profile of Kingston's parks and open spaces. Asked about his thoughts on recreation and specifically this role Simon commented that "Recreation is an essential aid for mental and physical well being and it can encompass anything you wish it to be. I look forward to working in partnership with different groups and organisations in order to make things happen".



Simon Lenkiewicz at work

School Lane Ball Court – A community working together for a common goal!

In 2008 Quadron and the School Lane Residents' Association became actively involved with each other by jointly monitoring the standards of grounds maintenance provided by Quadron. From this relationship discussions started about how recreation and play could be enhanced on the estate.



School Lane Ball Court "before"...

The photo shows how the old ball court was rapidly coming to the end of its useful life and needed a massive injection of capital to get it going again.

After much community involvement with the Tolworth Junior & Infant School, Fulham Kickz, Safer Neighbourhood

Police and RBK it was decided to put in an application to the London Marathon Trust to fund a new ball court on the site of the existing facility.

In December 2008 the Association was successfully awarded £66,513 for the works. Tolworth Junior & Infant School along with the Residents' Association itself added substantial money of their own to this figure and work started in earnest on site in August 2009, project managed by Quadron.

Works were completed in late October and I'm sure you can see that the result is really an outstanding community effort from all concerned.



...and "after"

Customers come first...

As part of our standard customer care policy we like to give our customers the opportunity to let us know what they think of our service delivery standards.

This feedback is used to amend the future service so we can make sure that we meet your needs. If you have an enquiry or comment, please contact us using the contact details below or by filling out and returning the enquiry form, alternatively feedback can be given via the website, www.quadronenvironment.co.uk

CONTACT DETAILS

Contract Manager: Mark Garthwaite
Email: mark.garthwaite@quadronservices.co.uk

Telephone: 0208 5469842

Fax: 0208 5471802

Address: Quadron Services Limited, Chapel Mill Road, Off Villiers Road, Kingston upon Thames, Surrey KT1 3GZ

Service delivery comment / enquiry request

DETAILS OF ENQUIRY

Location: _____

Date / Time (if applicable): _____

Specific details of comment / enquiry: _____

Reply required YES / NO (please delete as applicable)

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Name: _____

Address: _____

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Email address: _____

THANK YOU FOR YOUR COMMENT / ENQUIRY