

## Annual Seminar 2010 Focus on "Our People"

Quadron's annual seminar was held on 14 April at Farnham Castle in Surrey. CEO Mike Martin opened the event by congratulating all those working on the contracts, "you people on the ground make the difference – thank you". He emphasized that Quadron is a leading player in the market place because we focus on the client and deliver value for money in a tough economic climate.

Managing Director, Clive Ivil, followed on by summarising the many achievements of the previous year: "A very successful period in terms of investment, business consolidation and growth in reputation."

Clive then set out his vision and objectives for the year ahead, to be achieved: "by focussing on **OUR PEOPLE** and their development, working together as a team and maximising the personal contribution of every member of the team, and most importantly by never losing focus on **THE CUSTOMER**."

Newly appointed Operations Director, Martyn Bradley, talked about "Scaling to New Heights". A "can-do" attitude at all levels, ownership and accountability, teamwork and staff buy-in will ensure constant improvement stated Martyn, adding "It is essential to know what your customer wants and what they think of Quadron's performance".



**New appointments to the Corporate Management Team:** Martyn Bradley, Operations Director, Andy Kauffman, Horticultural Development Manager, Aly Dickinson, Senior HR Manager, Andy Meaden, Senior IT Manager and Elaine Callaghan, Training & Project Manager

Aly Dickinson, Senior HR Manager, continued with the focus on "Our People", stressing the importance of employee engagement to build on all the positivity, energy and commitment throughout the company. Great contribution should be recognised and rewarded, said Aly, "Quadron succeeds because of Our People". Aly put forward some exciting proposals for the year, concentrating on personal wellbeing, growth and development, and improving two-way communications.



### MAKING QUADRON FEEL PROUD

Elaine Callaghan, Training & Project Manager, summarised the many varieties of training currently being undertaken by or planned for the company's employees and concluded the seminar with a presentation to the newly qualified in-house trainers – at least one for every contract – who have "made Quadron feel very proud".



*Congratulations to the 17 Lantra-Awards Instructors for successful completion of an arduous 11 day course*

Did you see...

The write-up in the Horticulture Week? See the feature in the 23 April edition, or visit: <http://hortweek.com/news/search/998416/Quadron-focus-employees/>

Don't forget to visit our website [www.quadronenvironment.co.uk](http://www.quadronenvironment.co.uk)

Stories or articles are welcome – send brief details and photos to [jo.daughtry@quadronservices.co.uk](mailto:jo.daughtry@quadronservices.co.uk)

And check out the new intranet!

# Record order for VW Crafters

The 71 VW Crafters delivered to Quadron contracts recently was a record order for Volkswagen!

These vehicles were chosen due to their outstanding environmental credentials – their Blue TDI engines have such low emissions of particulates, hydrocarbon and carbon monoxide that they are almost half way to meeting the next Euro6 standard.



## Employees of the Month

**November 2009**

Shaun Baker,  
Grave Digger,  
Mendip  
“a credit to  
Quadron”



**December 2009**

Nikki Patterson,  
Team Leader,  
Medway,  
“exemplary  
with a can-do  
attitude”



**January 2010**

Jason Tomlin,  
Gardener,  
Burgess Park,  
LB Southwark  
“highly capable  
gardener”



**February 2010**

Venda  
Thompson,  
Corporate/HR  
Administrator  
“a great team  
player”



**March 2010**

Paul Hopkins,  
Supervisor,  
Wokingham  
“exemplary  
effort and  
achievement”



## Intranet Developments...

By now all contracts will be able to gain access to the company's intranet. You will find there all the standard forms, policy & procedures, risk assessments, safe working practices, company newsletters and other useful documents. Still to come are many other items including updated COSHH assessments, contract specifications & plant manuals. If you think of anything else that would be useful please let us know!

Within the next few months all contracts will be provided with a spare PC for staff to use. This will be located in a suitable area such as a reasonably secure mess room.

All employees are encouraged to log on to familiarise themselves with documentation such as safe working practices and risk assessments as well as with general developments within the company.

If you experience any issues with accessing the intranet or website please email [itenvironment@quadronservices.co.uk](mailto:itenvironment@quadronservices.co.uk). For comments regarding the documents, please contact [compliance@quadronservices.co.uk](mailto:compliance@quadronservices.co.uk), or for general comments, please email [staffcomment@quadronservices.co.uk](mailto:staffcomment@quadronservices.co.uk) (this one goes direct to Venda and can be kept confidential within HR if you like).

## Spring Blossom

Thank you to all who rose to the recent challenge to provide pictures of Spring floral displays: some lovely pictures were sent in. The prize of the case of wine, however, goes to Chris Davies, for this wonderful picture from Gunnersbury Cemetery (below) and others including the Katyn Memorial.



Aston Hall, Ladywood



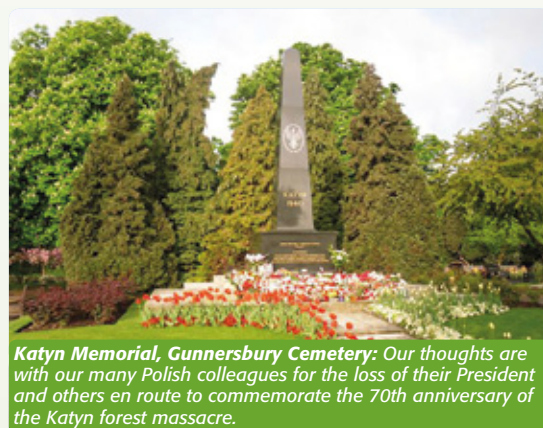
Yardley Cemetery



Hammersmith & Fulham



Ditton Rd, Surbiton



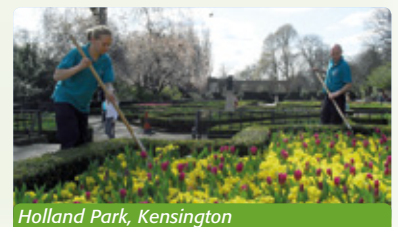
*Katyn Memorial, Gunnersbury Cemetery: Our thoughts are with our many Polish colleagues for the loss of their President and others en route to commemorate the 70th anniversary of the Katyn forest massacre.*



Dulwich Park, Southwark



Southlake Park, Wokingham



Holland Park, Kensington