

Five green flag awards



■ Dulwich Park

Raising standards in Southwark is what it's all about. Quadron staff have been working hard to try to retain Green Flag Awards for Southwark Park, Peckham Rye Park and Dulwich Park. In addition another three sites were entered for a Green Flag Award by Southwark Council. These were Bermondsey Spa Park, Sunray Gardens and Paterson Park.

Judges visited the Parks at the end of May and Southwark parks have won a record of five Green Flag Awards. Southwark Park, Peckham

Rye Park and Dulwich Park retained Green Flag Award status and a further two Green Flags were awarded to Bermondsey Spa Park and Sunray Gardens.

"Staff have been working hard to achieve these accolades and their hard work has been rewarded with a total of five Green Flag Awards. This reflects the commitment in partnership working between Quadron Services Limited and the London Borough of Southwark", said Chris Moor Contract Manager.

Keeping training going

Quadron and the London Borough of Southwark are working in partnership to provide continuous training to grounds staff caring for Southwark's Parks and Open Spaces. NVQ Level 2 & 3 training in Horticulture and Sports Turf is being supplied by Capel Manor College.

During the past year 12 members of Quadron's ground staff have passed an NVQ Level 2 Amenity Horticulture with a further 10 grounds staff progressing on to an NVQ Level 3 in Horticulture & Sports Turf.

"With this continuous training an apprentice has the opportunity with Quadron to be career graded and work towards becoming a Team Leader. Existing staff have the opportunity to add to their existing skill sets in obtaining a recognized horticultural qualification", said Chris Moor Contract Manager.

Blooming Southwark

Quadron has sponsored the Southwark In Bloom Awards 2008. The competition is open to all local residents who want to nominate a place or project from the following categories:

- Best wildlife friendly garden
- Best front garden
- Best balcony
- Best community area
- Best business premises
- Best pub or restaurant
- Best school garden
- Best allotment

Judging took place during June and July with the awards ceremony for the local competition was held on Sunday 17 August, 2-4pm at Southwark Park Bandstand.

Apprentice Taster Day



▲ Potential apprentices on their taster day

Quadron is working in partnership with Connexions and held an apprentice taster day at Dulwich Park in August. Quadron are looking to recruit the next batch of apprentices to work along side Head Gardeners in Dulwich, Southwark and Peckham Rye Parks.

On completion of the apprenticeship scheme with Quadron, apprentices would have gained an NVQ Level 2 in Amenity Horticulture and valuable on the job training. Apprentices will then be given the opportunity of full time employment with Quadron.



▲ Hello and welcome to Chris Moor

Starters and Leavers

A warm welcome to Chris Moor who replaces Marcus Harvey as the new Contract Manager. Chris has worked in the sector for the past 24 years and has gained extensive experience. Chris joins us from Allhallows Leisure Park where he was Golf & Estate Manager.

It is with regret that we have to say goodbye to Neil Lassus, Senior Contract Manager. Neil has played a major role within the Borough of Southwark. I am sure we all

would like to wish Neil the best of luck in his future.

It is also with regret that we have to say goodbye to Matt Preece, Head Gardener at Southwark Park. Matt has been instrumental in working with the Park Manager and the Friends of Group in redevelopment works across the park. "I am sure that you will all join me in wishing Matt every success in his new ventures", said Chris Moor Contract Manager.

Late Litter Collection

Quadron has been operating a late litter collection service during May, June, July and August across the four major heritage parks of Dulwich, Southwark, Burgess and Peckham Rye Park as well as St Mary's Newington, Geraldine Mary Harmsworth Park and Pottersfield Park.

"This has helped to keep these sites as litter free as possible", said Chris Moor Contract Manager.



■ Dulwich Park Lake on a sunny autumn day

Letter of Thanks West Square

Thanks for the hard work that Quadron members of staff put into making the Garden shipshape for our Annual Event last Saturday 12 July, not least the member who arrived at about 5pm on the day, half an hour after the Event had ended, to ensure that all litter was cleared up and all bins emptied. There were foxes in the Garden later that night – we heard them, as usual – but thanks to Quadron staff they had no refreshments!

Best wishes, Patrick Stables

CUSTOMERS COME FIRST

As part of our standard customer care policy we like to give our customers the opportunity to let us know what they think of our service delivery standards.

This feedback is used to amend the future service so we can make sure that we meet your needs. If you have an enquiry or comment, please contact us using the contact details below or by filling out and returning the enquiry form.

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SERVICE DELIVERY COMMENT / ENQUIRY REQUEST

DETAILS OF ENQUIRY

Location: _____

Date / Time (if applicable): _____

Specific details of comment / enquiry: _____

Reply required YES / NO (please delete as applicable)

CONTACT DETAILS FOR REPLY

Name: _____

Address: _____

Daytime Tel. No.: _____

Email address: _____

THANK YOU FOR YOUR COMMENT / ENQUIRY